

Q:



CONSUMER COMPLAINTS?

A:

- Sumangguni sa tindahan na pinagbilhan
- Ipakita ang **RESIBO** o **WARRANTY CARD** ng biniling produkto
- Mag-file ng **COMPLAINT** sa tamang ahensya ng gobyerno.

DA - Agricultural Products

DOH - Processed Food, Drugs and Cosmetics

BSP - Financial Transactions

NTC - Telecommunication Services

LGU - Regulation on Wetmarkets, Restaurants etc.

CAB - Airline Services

DTI - Consumer Products and Services

Ano ang gagawin kung may

CONSUMER COMPLAINT

na sakop ng
DTI?

1. Tumawag sa DTI Direct
(02) 751.3330 o sa DTI Consumer
Care Hotline **1-384 (1-DTI)**;
2. Mag-text sa **0917.8343330**;
3. Mag-email sa
ConsumerCare@dti.gov.ph;
4. Makipag-ugnayan sa Social Media
Facebook ng DTI Consumer Care; o
5. Sumangguni sa pinakamalapit na
DTI Regional/Provincial Office.



Visit the nearest DTI Office
in your area or call
DTI Direct 751.3330,
DTI Consumer Care
Hotline 1-384 (1-DTI),
DTI Mobile 0917.8343330
or email us at:
ConsumerCare@dti.gov.ph



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